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Regional Emergency Dispatch Authority

Operations Committee Meeting Minutes

August 8th, 2019

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- Determination of Quorum - Simple Majority Required – Quorum present: Artesia Police Chief Roberts; Eddy County Fire Deputy Director Olbert; Artesia Fire Marshal Harvey; Office of Emergency Manager Armendariz
- Approval, August 8th, 2019, Operations Committee Agenda – Motion made by Fire Marshal Harvey/ Seconded by Deputy Director Olbert– Agenda Approved
- Approval of July 11th, 2019, Operations Committee Meeting Minutes - Deputy Director Olbert requested that official titles be used for individuals in the meeting minutes. Chief Roberts requested that Section G, letter "i" from the minutes be removed. Motion made by Fire Marshal Harvey/ Seconded by Deputy Director Olbert– Minutes approved with amendments.

Attendance:

- REDA Director Kern
- Artesia Police Chief Roberts
- Eddy County Fire Deputy Director Olbert
- Artesia Fire Marshal Harvey
- Office of Emergency Manager Armendariz
- New Mexico Mounted Patrol Officer Burns
- New Mexico Mounted Patrol Officer Hartley
- REDA Training Coordinator Headrick
- REDA CIO Romine
- REDA Radio/CAD/RMS Manager Walker

1) Operations Committee Meeting Decisions & Recommendations

a. Artesia Police Department

- i. Shot Detection – Chief Roberts asked if CIO Romine had any follow up; CIO Romine is working with the company that sets up the shot detection; CIO Romine advised that his contact is an integration specialist and he will reach out to Motorola. Chief Roberts advised the company is already set up to integrate with other CAD systems. CIO Romine is hoping they can set this up so that it will automatically put info into the CAD. Chief Roberts would like to sit down with REDA and set up a response plan. Chief Roberts wants to promote "see something; say something" with the public as well. Deputy Director Olbert suggested we include Carlsbad. Chief Roberts advised the Law Enforcement agencies are setting up their response plans with match Carlsbad for interoperability. Chief Roberts also advised that there will be centralized command needed in these events as well.
- ii. Chief Roberts gave the committee a synopsis of pending NCIC/CJIS updates or changes

- b. Artesia Fire Dept
 - i. Alert on Dispatch – Fire Marshal Harvey advised this is working properly
 - ii. Alert on Incident Update - Fire Marshal Harvey advised this is working properly
- c. Carlsbad Fire Dept
 - i. Proposed Carlsbad 911 Call Flow changes – Tabled
- d. Eddy County Sheriff Office
 - i. None
- e. Eddy County Fire Service
 - i. Deputy Director Olbert opened discussion on fentanyl coming into Eddy County and availability of Narcan. Chief Roberts advised that Artesia Police Dept carries Narcan and there are programs in the state that will provide Narcan for free. Further discussion on what responders need to be prepared for when dealing with possible fentanyl exposure. Chief Roberts advised that State mandates patrol units carry Narcan. NMMP Officer Burns advised that ECSO patrol units carry Narcan as well.
 - ii. Deputy Director Olbert inquired if there were any issues with communications for the Lake Brantley incident from the previous week. TC Headrick advised there were no complaints on REDA's side, and that the operation was successful. Director Kern advised that she was on vacation during that time and did not receive any notification of any issues.
 - iii. Deputy Director Olbert requested REDA QA Vehicle Fire on Clayton Saturday, August 3rd. Noted by TC Headrick for review.
 - iv. Deputy Director Olbert requested REDA QA Shugart Industrial Trauma Wednesday, August 7th. Noted by TC Headrick for review.
 - v. Chief Roberts asked if there was anything else. Deputy Director Olbert advised that was all he had for the Fire Service side of things. Director Kern advised that Eddy County Fire Services Director Mack made her move Office of Emergency Management under Eddy County Fire Services and combine the 2 agencies. Deputy Director Olbert deferred to Emergency Manager Armendariz and asked if she had anything to add.
 - 1. Emergency Manager Armendariz advised that OEM has "See Something; Say Something" posters and handouts to assist with awareness and campaigning. Chief Roberts advised Artesia Police would love assistance from OEM with the Active Shooter awareness campaign.
 - 2. Emergency Manager Armendariz the Governor is putting together a Domestic Terrorism Task Force and they will be meeting Tuesday (August 13th). Chief Roberts inquired as to what agencies will be included in the Task Force. Emergency Manager Armendariz advised she was told it would be all agencies. Chief Roberts advised this was the first he was hearing of this.
 - 3. Emergency Manager Armendariz advised she got a memo for Emergency Managers that the State will be putting together exercises and tabletops for Active Shooter training. Chief Roberts inquired if his command staff could use the EOC Table Tops. Emergency Manager Armendariz advised the EOC would be willing to make it available for Sargent or promotional testing by other agencies. Emergency Manager Armendariz also advised that Carlsbad Police used the tabletop for their Sargent testing as well.
- f. Pecos Valley Drug Task Force
 - i. None

- g. Loving Police Dept
 - i. None
- h. National Parks Services
 - i. None
- i. New Mexico Mounted Patrol
 - i. MDT Class scheduled for August 21st
 - ii. NMMP Officer Burns advised they need to get their units on the CAD. They have been out actively working and dispatch has no way to track or log their calls or activity.
 - iii. Deputy Director Olbert inquired to whom the NMMP reports to or is governed by. NMMP Officer Burns advised they are regulated under the NM Governor.

2) Director / Announcements / Reports

- a. REDA Personnel Report
 - i. One resignation of a Part-time employee – Courtnie Stinson
 - 1. REDA still has 4 Full-Time vacancies.
- b. REDA Overview & Statistical Information
 - i. Call Count Comparison by Month – 1.8% increase
 - ii. Paperwork processing numbers are still the same even after giving back NMSP Warrants
- c. REDA IT Report
 - i. August Information Technology Report - Sit Rep on Servers crashing at REDA
 - 1. Verint recording system is missing non-emergency calls from 7-30-19 to 8-1-19 all stations
 - 2. Lost web interface for access to Aries CAD / Global RMS servers. CIO Romine is working to recover what he can
 - 3. CIO Romine is currently rebuilding the servers and getting back up solutions in place.
 - 4. CAD maps now show a hydrant layer for Artesia City
 - 5. CIO Romine advised he had a meeting with the FBI and the State regarding the handhelds and they advised there does have to be an MDM solution and a sandboxing application.
- d. REDA Radio Report
 - i. SAT Radios - Radio/CAD/RMS Manager Walker advised that Applied SAT Tech is getting 2 separate quotes to include a County Wide fix and he will report back once he has those numbers.
- e. REDA Training Report
 - i. None

3) **SOG:** None

4) **Legislative:** None

5) **Resolutions:** None

6) Travel

- a. August 10th – 16th: APCO National Conference
- b. September 8th – 27th: NM DPS Academy
- c. September 10th – 13th: Directors Affiliate & Leadership Conference

7) Consent Agenda: None

8) Public Comments/ Announcements: None

9) Board Member Comments: None

10) Set the next Operations Committee meeting date: Next meeting September 16th, 2019 @ 1500

11) Adjourn Meeting – Motion made by Fire Marshal Harvey / Second made by Emergency Manager Armendariz – Meeting Adjourned

X  #701

Chief Roberts
Artesia Police Department

X 

Chief Hope
Artesia Fire Department

X 

Lieutenant Decker
Eddy County Sheriff's Department

X 

Deputy Director Olbert
Eddy County Fire Service