ORIGINAL















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Regional Emergency Dispatch Authority

Operations Committee Meeting Minutes

March 07, 2019, 14:00

- Determination of Quorum Simple Majority Required
- Approval of March 07, 2019, Operations Committee Agenda
 - Motion Chief Hope
 - Second Deputy Director Olbert
- Approval of November 08, 2019, Operations Committee Meeting Minutes
 - Motion Deputy Director Olbert
 - Second Chief Hope
- Approval of January 17, 2019, Operations Committee Meeting Minutes
 - Motion Deputy Director Olbert
 - · Second Chief Hope

A. APD

a. Gun Shot detection - "Shot Spotter"

School system will call 911 and have an automated message for shot detected. REDA will have to put in an alarm code in P1.

Detection system will text officers the location on the gunshot but the messaging system will not tell dispatch where the shot was detected at.

The system text the officers before the system will call 911.

The icons are not labeled on the map layer so it's hard to tell where the gunshot is coming from.

The communication has been taking place with the school, not the system Rep.

Chief Roberts wants communication to be with the system Rep.

Kern advised we need to make that happen.

b. UCR February 12th -

Closed according to Gary. Roberts agreed that is good to go. No more bugs to work out

c. Smart copy -

Tested this with Gear. The officers do not have an agreement with the State to query from NCIC directly. Baily's cannot pull up the return. Gear can. Permissions denied.

Bailey can request query from dispatch and does not see the return on MDT

Gear can do the same and still be able to see the return on the MDT

If the call gets closed the units can pull that info off smart copy

d. ComSys Data -

Waiting on response from Texas

B. AFD

a. MDT Testing -

Working fine so far per Harvey. Working on getting units to be able to put themselves on scn, enrt, at AGH, etc. We are waiting to finish testing before units start using.

Kern: this would be very helpful to dispatch so that units don't get missed going and, on scn etc.

Fire units would be able to look up building diagrams, floor plans, uses geo-fencing to show evacuation zones. Harvey is happy with the program so far

The MDT will log in once its put in the unit so they won't need info repeated.

Fire is working with Warren. The City GIS guide has not been updated for 3 yrs. All the hydrants in REDA CAD are red. Warren is working on color coding the hydrants. The LE stuff has been disabled to be CJIS compliant. Prem Hazards still need work. If AFD wants to share a Prem Hazard the P1 will share with all LE agencies. LE

Agencies & Fire will have to agree who gets what and what permissions each agency gets.

Roberts wants to know if the building code disappears after the call is closed to keep the codes safe. Kern, Gary: P1 won't do that. The prem hazard is attached the location and if it's shared with one agency it will be accessible to anyone who uses the P1. Kern agrees with Roberts that we need to look into getting the info shared while protecting building codes. Gary stated we can put the codes in the REDA prem hazards to minimize the number of people who have access to them. Discussion with Harvey, Travis, Gary et al about sharing diagrams across the board to assist with mutual aid response fire, VFD, LE Etal

Harvey is working on getting these put in and stated that this will not happen overnight.

b. Fire Chief's Report -

The reported issue is the types of calls that AFD responses to. Chris advised he is working on it and will make this work somehow. Chris states the EMS part is done and has charts and graphs and still working on the VFD side. Gary states there is a way to do and they are working on figuring it out.

C. Carlsbad Fire

a. Delay of CPD Toning issues

Watson advised they are working on fixing the issues with their dispatch. They are moving forward with their Fire CAD. Tyler is the system CFD is using for Fire CAD.

D. ECSO

- a. ECSO not here // moving forward
- b. ECDC warrant service SOG. Dispatch will not issue Report numbers on initial service. Dawn will request later

E. ECFS

- a. They are getting the FIRE INVESTIGATION TEAM. They want the start and end times noted for fire investigation. Every scene gets a 2D scan, 3D scan, drone images, etc. takes about 2 hours for the investigation. LE is on the team. If its criminal LE takes over, search warrants are issued. Very little time delay.
- b. Travis: lots of good interaction with VFD and paid departments.
- c. Kern: asked them to bring one MDT to be step up and so we can start moving forward on the programming
- d. Total run rpts has been approved

F. OEM

- a. Kudos regarding the Guadalupe Mountain rescue. Ranger stated in the after-action stated REDA is the best dept he has ever worked with and he has worked all over the place. Also, gave kudos to the responders. Rescue successful.
- b. Comms on Rescue: Radios need to be programmed so everyone can be on the same channel. Too dangerous to on different channels. Need more info from Rangers on where the PT was. Info from command was very limited and caused a slight issue getting an appropriate response.

G. Not here

H. Not here

OM Report –

6 open positions - hoping to hire enough to fill by end of April

Call comparisons: the month of February was down a little from this time last year REDA IT –

30 GIS issues. Kern: MOTO project was given to Wes and we need to follow up to make sure the quote is in their budget. Gary: Warren still has to build the layers. MOTO will update for \$8k yearly.

We are all still waiting on Warren to update the layers so MOTO can push their updates. Travis: let's wait for Kern to follow up. Travis: why pay MOTO to do what Warren or Wes could do for the GIS. Gary suggested Jason taking care of the GIS for the city. Roberts: Warren would still have to push the updates through the GIS. Kern: some agencies maintain their own GIS so they get updates far more often. Travis emailed Wes during the meeting to get an answer from County on the GIS

REDA Support page is completed. It has contact info inside REDA. You can check on the status of tickets and reach out to the REDA departments. Roberts would like Gary to give a presentation at next Ops Comm REDA Radio –

MDC ID's: Chris has been working on labeling the MDC's in the Radio. Issue: the 800's used by APD and CFD. APD can use 0800 to keep radios. CFD recommended calling Brian to get true MDCs. The issue is that if REDA kills the radio it will kill both the 800 radios. APD or CFD will need to adjust the MDC codes for this to work. Discussion on who will change. OEM3 has a list of all the VFD radios. KERN: REDA needs to get all the county, city, fire, LE codes and make sure there are no other duplicates.

SOG -

In Air Stand-by -

Hope: test it out and track how many times used and how many times cxx'd. Seems like a good idea. Keep track of it and see if it's making a difference.

Kern: directive to REDA to QA any ROC with Air Med for tracking purposes.

Request for Air Ambo -

SOG states Trans Aero will be the "One Call" for REDA. Been waiting to approve SOGs for 4 meetings now. Dispatch can launch, only Medical personnel can cxx.

Kern: Requesting approval vote for In Air Stand by & One Call. Motion made by Hope. Second, made by Travis. Amended to review after 3 months by Watson. All in favor. Motion passes.

ECDC Warrant service -

Motion by Hope Second by Travis. All in Favor. Motion passes.

Legislative -

HB 157 Passed

HB 439 - Still waiting. The state is pushing for DO IT.

Agreements/Contracts

LCCA MOU is done. Kern elaborated on the MOU and how LCCA is out back up. Travis wants LCCA's PLs NMSP Warrants -

MOTO Upgrade Proposal -

Going back to board on the 15th

Resolution # 19-001 Holidays - will be taken to the board on the 15th

Need to specifically ask the resolution be retro

Resolution # 19-005 Job Descriptions - will be taken to the board

Wrecker "Fairway Auto Clinic" add to the rotation

South wrecker rotation only. Back up only for APD

CAD FD Sharing - discussed before during IT

Board Member Comments: Hope stated he thinks it's a good idea to have that info not be put on the MDTs but kept in REDA on the prem hazards to keep it secure

Travis - None

Roberts - None

Watson - None

Motion to close the session by Hope. Second by Travis Role Call: Hope Travis Roberts All in Favor Motion to come out of closed with no action by Travis. Second by Hope Role Call: Travis, Hope, Roberts Next meeting: April 12th 10 am

Motion to adjourn at 16:57

Artesia Police Department

Artesia Fire Department

Lieutenant Decker

Eddy County Sheriff's Department

Deputy Director Olbert

Eddy County Fire Service